Kenneth D. Franklin2756 River Ridge Drive  Orlando, FL 32825  (757)256-9804  kenneth.franklin12@yahoo.com

O B J E C T I V E

To obtain a position as Quality Improvement Associate in the Long Range Land Attack Projectile (LRLAP) program allowing me to apply my skills and military experience to become an asset to the Lockheed Martin team.

P R O F E S S I O N A L P R O F I L E

* Positive goal oriented professional recently completed the Valencia College Advanced

Manufacturing program as a Certified Quality Improvement Associate.

* Recognized Naval Subject Matter Expert, who is sought out for technical knowledge.
* Excellent manager of processes and maintaining positive working relationships with suppliers.
* Superb in developing quality methods of process improvement using statistical data.
* Knowledgeable in reading drawings and critical design attributes.
* Strong leader with excellent verbal and writing skills.
* Inspiring motivator/trainer who fosters an environment of continuous improvement and fosters cooperation among team members.
* Possess a Secret Security Clearance

A R E A S O F E X P E R T I S E

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| --- | --- | --- |
| * Course Instruction * Course Development * Classroom Management * Process Improvement * Kanban * Kaizen * Team Building * Team Based Project Studies * Project Management * Lean Six Sigma Concepts * Electrostatic Discharge | * 6‘S System * Quality Concepts * Oral Communications * Quality Improvement Tools * Value Stream Mapping * Control Charts * Variation Analysis * ISO 9000 * Customer/Supplier Relations * Continuous Improvement | * Problem Solving * Maintenance Management * Principles of Supervision * Written Communications * Logistic Management * Scheduling * Fishbone Diagram * Inspecting and Testing * OSHA 10 * First Aid/CPR * Audits |

P R O F E S S I O N A L B A C K G R O U N D

Recently completed intense 14 week program in Advanced Manufacturing focusing on Quality. Training and Development Specialist with over 15 years of experience in learningtheoriesas theyrelateto systemdesigns, development, validating of instructional materials and the science of human performance improvement. Expert in designing training programs, learning strategies, models and using methods to improve courses effectiveness. Experienced in developing written and performance tests and survey instruments to determine validly of instructional programs. Able to develop learning materials with specific objectives and computer based training software.

Managed a work center of 16 personnel and Naval Assets valuing over $200 million. Coordinated the daily maintenance tasks of workers which kept Weapons System at its maximum operating capacity. Tested/replaced circuit boards, components of electronic equipment and performed built in test (BIT) on Ordnance Systems. Performed internal/external audits on controlled equipment. Supervised shipboard security and training evolutions which improved the ship’s security posture. Specialties included are Ammunition/Ordnance Programs, Training, and Logistics Management.

E X P E R I E N C E

**Naval Subject Matter Expert/Instructional System Designer** Cubic Global Systems, Orlando FL,2014-2015

**Leading Chief Petty Officer** USS Donald Cook (DDG 75) Norfolk, VA 2008 –2011

* Managed 16 personnel and over $250 million in Naval assets.
* Supervised the overhauled, inspection and installation of Naval Weapons System.
* Designed and conducted training and development programs to improve individual and organizational performance and analyze training needs.
* Coordinated and planned training efforts for over 250 sailors in 20 different Personnel Qualification System (PQS) areas which resulted in saving 180 man hours and the command meeting all of its training qualifications.
* Developed and evaluated training effectiveness by assessing results via knowledge and performance based system.
* Cross trained numerous personnel on mission essential equipment allowing more tasks to be completed in a more expedient timeframe.
* Recognized subject matter expert, coordinated numerous events to train personnel in correcting Fleet wide training issues which improved mission readiness.

**Training and Development Specialist U.S. Navy CSCS Damneck Virginia Beach, VA 20**05-2008

* Knowledgeable leader, curriculum planner for using instructional strategies and creating instructional content.
* Managed Naval school with 600 sailors annually.
* Developed training qualification system for merging common jobs.
* Identified common knowledge traits among numerous jobs and coordinated the combining of jobs. This process eliminated a school and merged all common training into one facility which saved the Navy $10 million annually in operation costs.
* Created a testing curriculum for new jobs.

E D U C A T I O N

**Advanced Manufacturing Program, Valencia College Center for Advanced Manufacturing**

* Completed 432 hours of Instruction and hands on training in advanced manufacturing and quality.
* Hands on training of Digital and Dial Micrometers, and Calipers.
* Understanding of quality tools and their uses in quality improvement projects.
* Experience in using multi-meter to test for voltage, current and resistance.

**Bachelor of Science, Regent University (June 2011-Dec 2012)**

C E R T I F I C A T I O N S

Certification: American Society of Quality Certified Quality Improvement Associate

Certification: Master Training Specialist

Certification: Skills Analyst

Certification: Green Belt (Projected March 2016)

Word, Excel, PowerPoint, Outlook, Internet, JIRA, Confluence